

MINUTES
STRATFORD GARDENS BOARD OF DIRECTORS MEETING
January 8, 2025

The Board of Directors of Stratford Gardens Homes Association met at 5:30 p.m. on January 8, 2025 at the home of Courtney Fadler.

Directors in attendance: Scott Cordes, Courtney Fadler, Brian Hand, Kristin Kratofil, Maggie Shine, Tom Suther and Fred Wolferman.

Directors absent: Steven Nestor

Tom called the meeting to order at 5:35.

The purpose of the meeting was to obtain information about additional or different security options in response to an attempted carjacking that occurred in the neighborhood. Brian Hand invited Titan Security to present options for the services Titan provides and what they are doing in other neighborhoods.

The meeting began with an introduction to and presentation by 2 officer representatives of Titan Security. The officers noted that they provide various security options ranging in cost. It was noted that Titan can provide signage in the neighborhood, offer 24 hour per day incident call response, drive through patrolling, and offers security camera monitoring through another department within their company. Titan stressed that the biggest benefit to hiring them is because they drive through randomly, are in marked cars and can provide signage, their presence is a deterrent to crime.

In response to many questions by members of the Board, Titan provided the following information:

Titan provides patrolling at the cost of \$46 per "hit" defined as driving through each street of the neighborhood. They provide call response packages at the rate of \$250 for up to 5 call responses per month, \$500 for up to 10 and \$750 for up to 20. After being asked, they would recommend 2 hits daily for our size of neighborhood and the lowest call response package. They can also provide vacation checks making those homes a priority on their hits as well as look visibly at windows and doors on request.

Titan Security is licensed as a Class A security company with powers to detain suspicious individuals and carry and use firearms. They drive in marked cars that do include flashing lights.

Drive though patrolling would occur at random times during both daytime and nighttime hours. Officers complete log sheets which can be shared as often as the HOA requests and GPS data is captured to ensure accountability.

Titan noted that with a call response package, they would respond to residents' calls generally within 10—15 minutes. They are permitted to detain an individual until the police can come and noted that residents would also want to call 911 in addition to Titan.

They indicated they are a local company and are fully staffed now. They provide full background checks on all their employees and are licensed by the KCPD. They noted that employee turnover is around 85% which is better than the industry average (typically 100%).

Titan also noted they have camera monitoring service which would include installing and monitoring cameras on the islands but did not know the cost. They will request that department to send Brian the information to share with the Board.

Upon Maggie's concern that the Waldo Business Association had a problem with their services Titan was unaware of that and did not believe they were engaged by WBA.

Titan was thanked for their time and excused from the meeting at which point the Board discussed the pros and cons including:

Increased cost. Currently there is \$19,360 budgeted for security. Last year \$9,640 was paid to KCPD for their patrol services of 9 shifts per week. Titan can work with our needs and options include increasing the security budget to approximately \$34,000 per year for the recommended 2 hit per day, 5 call responses per month; half scope of 3 days per week which would be \$16,000-18,000 per year; minimal scope of 2 days per week plus call response package which would cost \$14,000-\$16,000 per year; looking further into the camera monitoring option provided by Titan; other combinations.

KCMO off duty PD contract. We currently are grandfathered in for our contract with KCMO PD to provide officer patrolling for us. If we cancel their patrols, we will not have the opportunity to engage them as they are not adding new neighborhoods. However we can not increase the number of patrol shifts either. Options include implementing a hybrid approach with both Titan (or another private security company) and KCPD either within our budget or expanding the budget and services; ending our contract with KCPD and shifting to private security; or continuing with our current measures.

Courtney agreed to reach out to HA-KC to inquire what other neighborhoods are using in order to explore other options.

The Board agreed getting input from residents will be important in next steps to determine how important increased security is and whether the importance rises to the level of increasing the budget. It was determined that this will be a topic for the Annual Meeting.

There being no further business, the meeting was adjourned at 6:45.